

Foster and Kinship Carers

Charter of Rights



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You have the Right to:

1. Be informed

- ▶ To have clarity around your role as a Carer
- ▶ Information regarding the child in your care to assist you in your carer role
- ▶ Be provided with Territory Families Policy and Procedures

2. Be consulted

- ▶ Value given to your input around the children in your care
- ▶ Be involved in care planning for the children in your care
- ▶ Be consulted around decisions that impact on you and your family

3. Be respected

- ▶ Timely responses to carer communication
- ▶ Respectful, courteous, and consultative communication
- ▶ Clarity around meeting agendas and goals prior to attending

4. Be supported

- ▶ Access to respite and support to enable a sustainable placement
- ▶ Financial and physical resources to maintain the placement
- ▶ Access to relevant training, practical advice, resources and tools
- ▶ Access to independent advocacy to support carers in meetings with Territory Families

5. Feel Safe

- ▶ To receive information identifying risks to carers and families
- ▶ Policies and Procedures that support carer's safety and well-being
- ▶ Prompt and targeted response where carers recognise and raise a risk or concern regarding a child or placement

6. Be valued

- ▶ The right to say 'No'
- ▶ To be treated with respect and dignity
- ▶ To be valued as a member of the Care Team
- ▶ Respectful interactions with Territory Families with consideration of culture, religion, personal values.
- ▶ The right to respond

7. Be treated fairly

- ▶ The right to consistency and fairness in the provision of information and service delivery
- ▶ To speak without fear of reprisal
- ▶ To appeal or raise complaints in line with procedural fairness

8. Privacy and confidentiality

- ▶ Privacy and confidentiality of your personal information
- ▶ To know that your personal information is treated respectfully and sensitively
- ▶ Not to be the subject of gossip
- ▶ The right to be protected from external risks

